

# KEEP IN TOUCH WITH BUNK1!

Stay in touch with your camper at [Cascade Camp Cedarbrook](#) with Bunk Notes. Your message will be delivered to the camp within 24 hours. No need to wait for snail mail – Bunk1 makes it easy to communicate with your child.

## GET STARTED TODAY!

- Go to [www.Bunk1.com](http://www.Bunk1.com)
  - **RETURNING PARENTS** will login using their email address and password from the previous year.
  - **NEW PARENTS** will click "[New here? Get Started](#)" button and complete the basic form.
    - The Invitation Code for [Cascade Camp Cedarbrook](#) is: **24CASCADE**
- You will be prompted to select a bundle for access to your Parent Portal. Bundles include credits for you to send Bunk Notes and enhance your notes with borders, photos, sports scores, and puzzles. You can select a bundle based on your needs and how often you want to communicate with your camper.

## SENDING BUNK NOTES

**Send Bunk Notes** day or night. Your camp receives a pdf at **5:00 am EST** each day containing all Bunk Notes received in the last 24 hours. Camp prints each Bunk Note and delivers them to your camper with the regular mail. You can purchase more credits anytime in the Bunk Notes menu. Successfully sent Bunk Notes will appear under Bunk Notes > View Sent.

**Bunk Notes for Families:** Purchase **Bunk Notes Express** and receive a unique email address for your camper. Edit this email address under the Bunk Notes tab. Anyone in your family can directly email your camper at this address, and the note will be delivered as a regular Bunk Note. A credit is deducted from your account for each note. These notes can also be confirmed as sent under Bunk Notes > View Sent.

## FREQUENTLY ASKED QUESTIONS:

**Can other relatives use these services?** Absolutely! On the right side of the dashboard, you'll select **Invite Family Members**, enter their details and they will be sent an email invitation. **PLEASE NOTE** this will prompt them to set up their own account. It does not provide them access to your account, bundle, OR your Bunk Note Credits.

The Bunk1 team is available to support you 7 days a week during peak season. They guarantee a response within 24 hours and it's usually much quicker than that. Please call Bunk1 at [212-974-9112](tel:212-974-9112) or email [support@bunk1.com](mailto:support@bunk1.com). For FAQ's related to the services above, visit [www.bunk1family.com/faqs](http://www.bunk1family.com/faqs).

